



Charlton Park Academy : Communicate, Persevere, Achieve

Student Leadership Team

Agenda and Notes of Meeting

Date of meeting: 22.01.2026		
Student Leaders Attendees: EF, AB, PO, SS, TW, GS, SD, FL, KD, TH		
Staff Attendees: Claire Hennings and Gail Tippett		
Item	Notes	Actions
ACE consultation on Single Point of Access (SPA)	<p>We discussed the questions asked regarding a new SPA service to support young people and their families with mental health and wellbeing</p> <ul style="list-style-type: none">• How do you like to explain how you feel or what you need?<ul style="list-style-type: none">○ Talk to someone - 4○ Pictures - 4○ Drawing pictures - 1• How would you like to be contacted?<ul style="list-style-type: none">○ Phone call - 8○ Text - 4• How often would you like to know what is happening?<ul style="list-style-type: none">○ Daily - 1○ Weekly - 4○ Monthly - 5• While you are waiting what may help?<ul style="list-style-type: none">○ Someone to talk to - 2○ Happy to wait - 6• What makes a website easy to use?<ul style="list-style-type: none">○ Colour - 2○ No colour - 4○ Pictures - 1○ Less words - 1	Gail to share feedback with June Biggs (ACE)